

Kick-Start Your **Salesforce AI** & Agentforce Journey

Build Your First Agentforce Agent, Risk-Free

EPAM is already working with our Salesforce customers on how to best use AI, particularly with Agentforce, and we're ready to help you deliver real business value with your AI investment. In as little as five weeks, we can help your business begin to forecast ROI.

Our framework enables organizations in any industry to explore Agentforce in a low-risk environment. Before taking the plunge, we work with you to identify the best use cases, validate feasibility and assess expected business value with a customized proof of concept (POC).

EPAM's Agentforce 5-Step Kick-Start Framework

01

INITIAL WORKSHOP

- Align on use cases
- Understand data/content requirements
- Agree on POC success criteria

02

DESIGN & BUILD

- Design POC
- Solution walkthrough
- Build your Agent
- Demo

03

TEST, ANALYZE, REFINE

- Test thoroughly
- Analyze results and audit reasoning
- Refine and iterate

04

DOCUMENT RESULTS

- Document findings
- Assess value vs. success criteria
- Forecast ROI (with Salesforce)

05

PRODUCTION PLANNING

- Implementation plan
- Final walkthrough

What's Included

- Use-case workshops
- One Agent
- Up to three topics
- Single channel
- Single language

Optional Extras

- Additional Data Cloud configuration
- Data Cloud RAG
- Additional channels
- Additional languages
- Complex automations

RESOURCES & CONTACT INFO

Resources

Learn more about [EPAM's Salesforce Offerings](#)

Email

epamsalesforcecommunications@epam.com